NSR e-UPDATE

"National Skills Registry - A Security Best Practice"

NSR - Progress Updates

Mr. Som Mittal - President NASSCOM

"I have personally registered myself on the NSR along with my team. It is heartening to note that there has been a near unanimous acceptance of this initiative.

This Registry, a first-of-its-kind, will help us raise the standards of security and safety of our industry and employees to a great extent

- ❖ More than **5.9 Lakh** colleagues in the Indian IT/ITeS industry have registered their details on NSR web-site. **3.65 Lakh professionals** have completed their finger-print submission.
- ❖ *83 leading companies,* representing approx. 60 % of the industry employee strength, are participating in this initiative
- ❖ More than 50,000 profiles on NSR have been reviewed by the present employer companies, in terms of correctness of present employment information, and confirmed.
- ❖ NSR expands service to Finance industry – ICICI Securities & STCI Capital Markets join NSR.
- ❖ TTK Services, Teradata, L & T Infotech joined NSR.
- ❖ *New service centers* for providing biometric registration facility have been started at Guwahati, Lucknow, Trivandrum, Kolkata and Mumbai NSR now also available overseas at Singapore.

Top companies in terms of NSR Registrations during Oct – Dec 09 were:

TCS	Wipro
Genpact	Exl
Infosys	Infosys BPO
Verizon	JPMC
IBM	IBM Daksh

Highest ever number of registrations / participation was observed in Oct – Dec 09 quarter:
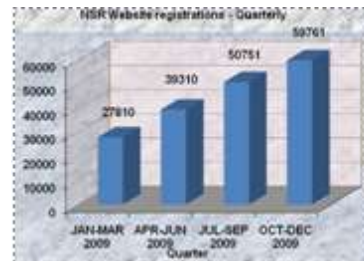
Quick Links

- ✓ Presentation for Companies
- ✓ Benefits to a Company registering in NSR
- ✓ Frequently asked questions
- ✓ Joining NSR
- ✓ List of Participating companies
- ✓ Media Articles
- ✓ Complete list of service centers

NSR appreciates your valuable suggestion / feedback. Click here to interact with the NSR Team

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Happy to share results of "NSR Expectations & Experience Survey":

An exercise for identifying opportunities for NSR process improvement and assessing current level of satisfaction among recently registered professionals was undertaken. **"NSR Expectations & Experience"** feed-back forms were sent to 30,000 NSR registered Knowledge Professionals for seeking feed-back, rating of using NSR service and suggestions etc. The feed-back form was quite broad-based and attempted to touch-upon all touch-points for a Knowledge Professional relating to understanding NSR, registering and using NSR service. Some questions not only sought usage experience feed-back but also incite reflection on their expectations, concerns etc. Very encouraging feed-back (in terms of service experience as well as NSR expectations) was received from registered professionals. On an average **80%**

of the professionals have expressed satisfaction with NSR service and all have confirmed the need for NSR service. The survey results have been posted on NSR website.

- *Lowest Score: 61% satisfaction (Awareness about NSR before joining)*
- *Highest Score: 89% (Usefulness in providing unique identity)*
- *Average Score across all parameters: 79.25% satisfaction*

**Like to join / Got a query/ facing problem—Contact <u>NSR</u> or call at 022-24994207/4243
(Vijay Gupta / Abhijit Thombare)**