



e-UPDATE

NSR Highlights for the month of July 2010

Maximum number of registration ever (18,967) during a month was achieved during the month of July 2010. Industry participation in NSR is steadily growing. NSR has crossed 7 lakh website registrations.

NSR Growth

Details	During the month	Total so far
Registrations by Professionals on NSR Website	32,975	7.06 Lakh
Submission of biometrics - ITPIN Generated	18,967	4.38 Lakh
Professionals authorized companies to view their profiles - (Available for Viewing and Use Free of Cost to the companies)	106,958	
Confirmation of employment details by companies or Verification of profiles by Background Checkers	82,727	
Professionals who attempted to create multiple profiles on NSR	2003	

Top companies in terms of number of registrations during the month

Infosys

Infosys BPO

IBM

Genpact

Wipro

JPMC

TCS

EXL

Cognizant

TCS eServe

Accenture

Inautix

NSR participated in the NASSCOMs' HR Summit at Chennai and attracted lot of interest

Hytech Professionals joins NSR

In order to ensure expeditious receipt of NSR card by professionals, NASSCOM & NDML have decided to replace the physical NSR card with an e card

Review of Empanelled Background Checker (EBC)-Your Feed-back required

In order to help the industry to ensure the quality of the operations of Empanelled Background Checkers (EBCs), NSR has taken-up following steps.

- ✓ Implementation of ISO27001 standards for Information Security has been made mandatory for EBCs;
- ✓ Issuance of Process Quality Standards to EBCs to lay down guidelines for all areas of EBC operations;
- ✓ Issuance of Standard Verification Methods and reporting language for use by EBCs;
- ✓ Training programs and NSR operations manuals to EBCs;
- ✓ **Review of a sample of reports issued by the EBC:** As a part of continuous empanelment review process NDML team is reviewing a few reports issued by background checkers and posted on NSR in terms of processes followed, completeness and documentation.
- ✓ **Feedback about the EBCs from the companies:**
 - **Empanelled Background Checkers:** We at NDML and NASSCOM do realize that while all our above steps will help create a framework for reviewing performance of EBCs; more important, case data specific and immediate information can come only from the user companies i.e. you. We request you to share with us your feedback about the background checking agencies that you are working with. This is very important for us to have a real review of EBC performance across all companies and bring around consolidated information and also for considering the further actions required (if any). The questionnaire for sharing the details across various aspects of EBC performance has been sent to user companies for sharing the feed-back and is also attached as an excel sheet named as “Company_FeedBack_EBC”. Request you to send your feedbacks by August 16, 2010.

All this feed-back and review will be compiled and presented to NSR Steering Committee.

Empanelment of new Background Checkers

We appreciate the trust shown by the industry in the empanelment process; and given this we have been receiving requests from background checking agencies for NSR empanelment. Empanelment of background checkers is an ongoing process; we are planning to have a round of empanelment shortly. As a part of empanelment process we seek feedback from the companies who are actual users of the service of empanelment applicant. Please send us your feed-back about the service quality and process of the agency;

this will help us make the empanelment process stronger. Request you to submit the feedback by August 16, 2010. The list of background checkers that are being considered in the empanelment process includes:

- ✓ Credernity Info Services Pvt Ltd
- ✓ cFirst
- ✓ Screenfacts
- ✓ Genius Consultants Ltd
- ✓ Verification Solutions Private Limited
- ✓ Summit Research Service Pvt Ltd
- ✓ AMS Inform Private Limited
- ✓ SuperSoft